

BNBU Wireless Network Connection Guide (SSID: BNBU)

Ver: ITSC20251029

I. Network Coverage

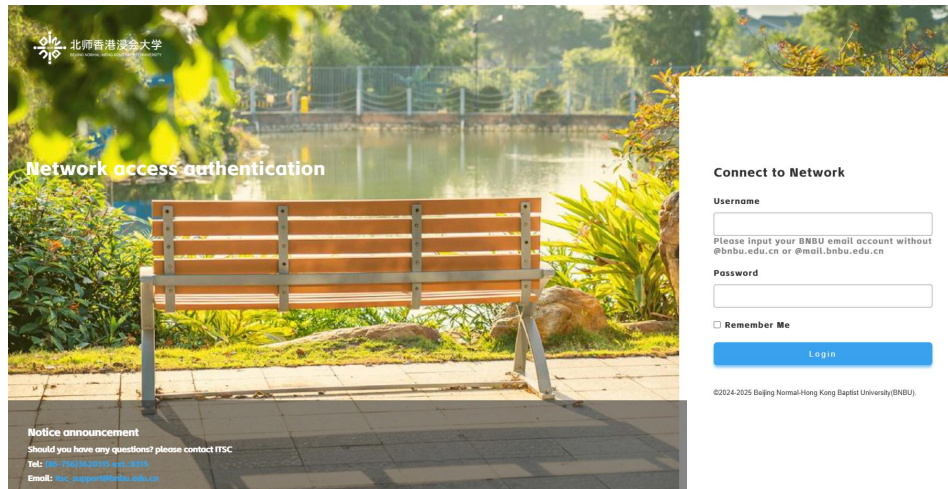
The BNBU wireless network is available in the following areas (Excluding dormitories):

- Teaching Buildings (T1-T8, T29)
- Cultural Creativity Clusters
- Learning Resource Centre
- Sports Complex
- Administration Building & Parking Garage
- University Hall
- Performance Theatre
- V15-V29 Office Area, Lobby, Study Rooms
- Arts Hill
- Outdoors (Such as Zhonghe Square, Hui Xian Village Square & Shuttle Bus Parking Area)
- Canteens on Administration Building, T4&T29

II. Guide for Device Connection

A. For Computers

1. Turn on Wi-Fi on your device.
2. Select the **SSID: BNBU** from the list of available networks.
3. A login page will automatically pop up.



Network access authentication

Connect to Network

Username

Please input your BNBU email account without @bnbu.edu.cn or @mail.bnbu.edu.cn

Password

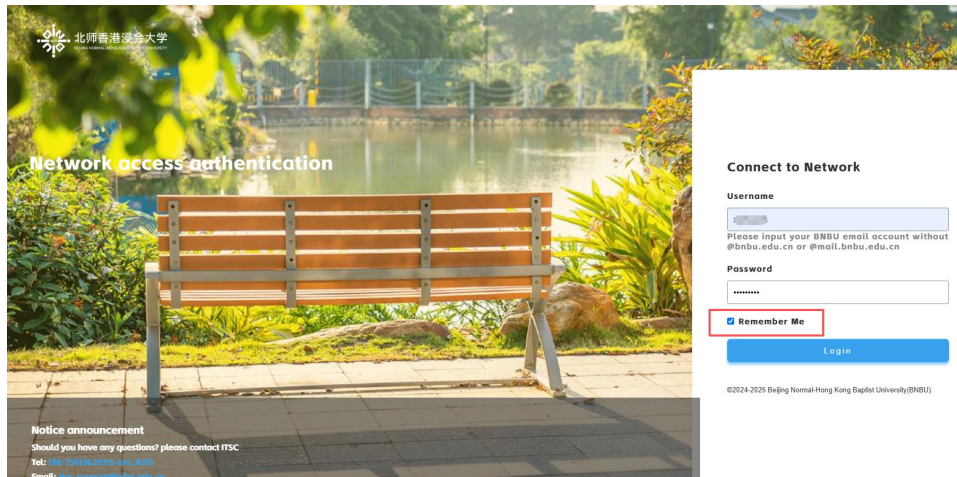
☐ Remember Me

Login

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Notice announcement
Should you have any questions? please contact ITSC
Tel: (86-756)3620315 ext.:8315
Email: itsc_support@bnbu.edu.cn

4. Enter your BNBU email account (**without @bnbu.edu.cn or @mail.bnbu.edu.cn**) and your password in the provided fields.



Network access authentication

Connect to Network

Username

Please input your BNBU email account without @bnbu.edu.cn or @mail.bnbu.edu.cn

Password

☒ Remember Me

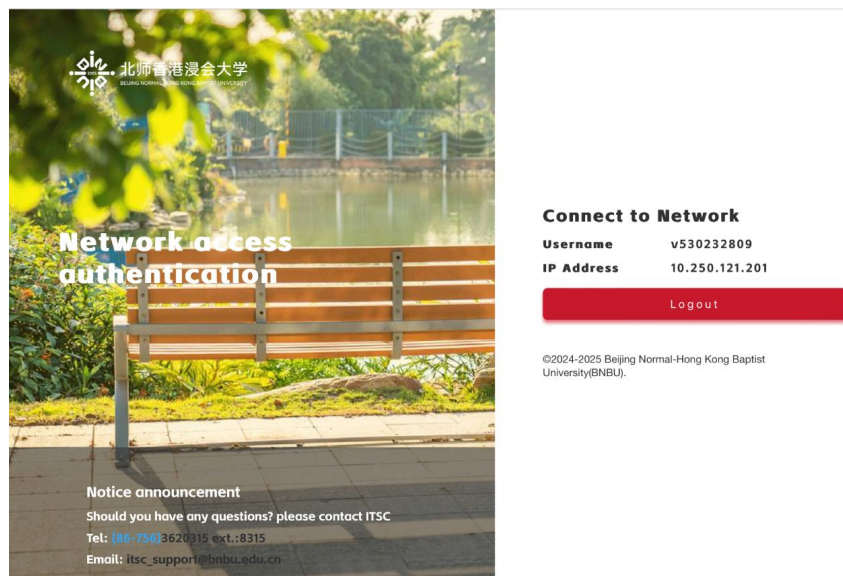
Login

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Email: itsc_support@bnbu.edu.cn

5. Click **Login**.

6. Once logged in, a confirmation page will appear. Close this page and start using the Wi-Fi.



Network access authentication

Connect to Network

Username v530232809

IP Address 10.250.121.201

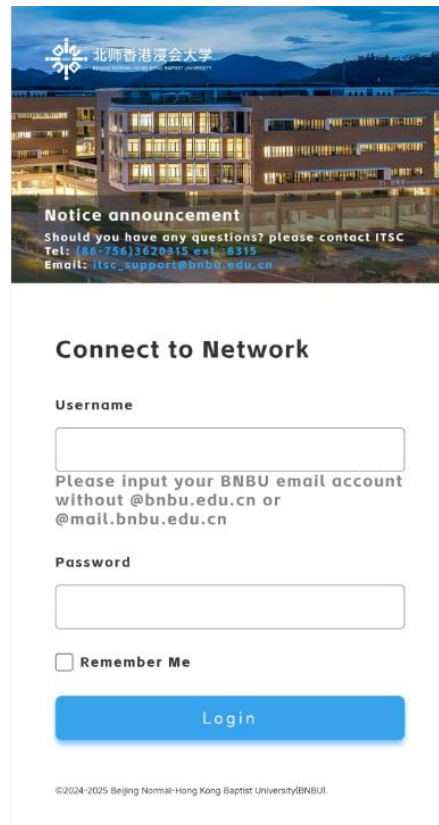
Logout

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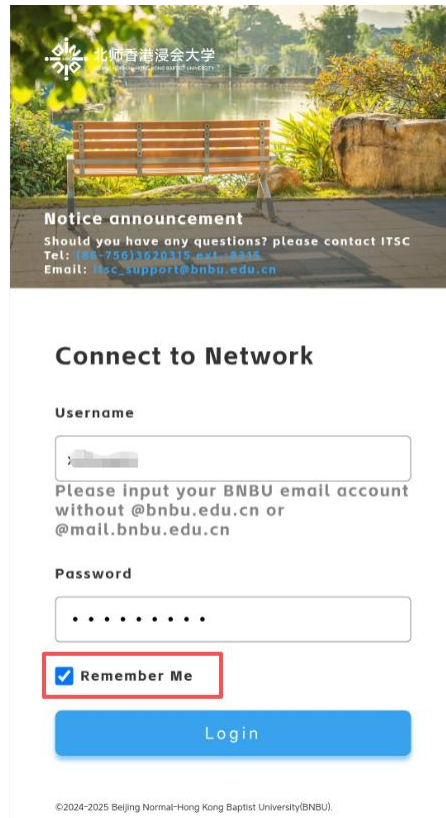
B. For Mobile Phones

1. Enable Wi-Fi on your mobile device.
2. Select the **SSID: BNBU** from the list of available networks.
3. A login page will automatically pop up.



The image shows a mobile login interface for Beijing Normal-Hong Kong Baptist University (BNBU). At the top, there is a banner with the university's logo and name in Chinese and English, along with a night view of a building. Below the banner, a 'Notice announcement' box provides contact information for the ITSC: 'Should you have any questions? please contact ITSC', 'Tel: (86-756)3620315 ext. 8315', and 'Email: itsc_support@bnnu.edu.cn'. The main section is titled 'Connect to Network' and contains a 'Username' field with a placeholder text: 'Please input your BNBU email account without @bnnu.edu.cn or @mail.bnnu.edu.cn'. Below the username field is a 'Password' field. There is a 'Remember Me' checkbox and a blue 'Login' button. At the bottom, a small copyright notice reads: '©2024-2025 Beijing Normal-Hong Kong Baptist University(BNBU)'.

4. Enter your BNBU email account (**without @bnnu.edu.cn or @mail.bnnu.edu.cn**) and your password in the provided fields.




北师大香港浸会大学
 BEIJING NORMAL-HONG KONG BAPTIST UNIVERSITY

Notice announcement

Should you have any questions? please contact ITSC

Tel: (86-756)3620315 ext. 8816

Email: itsc_support@bnbu.edu.cn

Connect to Network

Username

Please input your BNBU email account without @bnbu.edu.cn or @mail.bnbu.edu.cn

Password

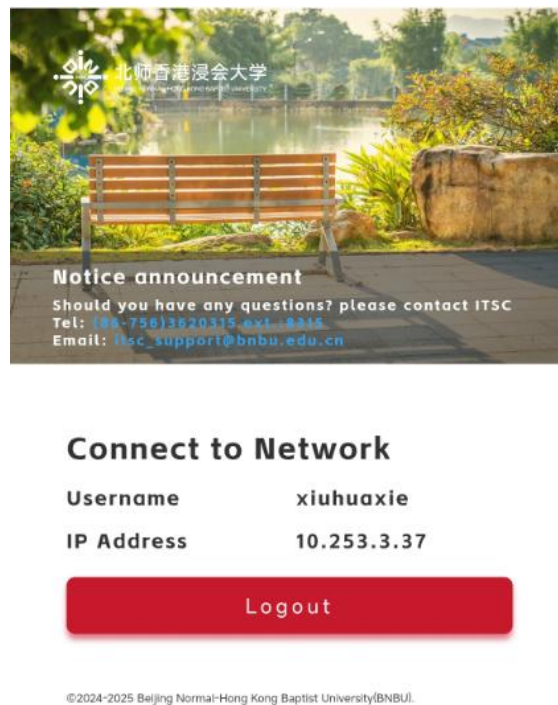
☒ Remember Me

Login

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5. Click **Login**.

6. Once logged in, a confirmation page will appear. Close this page and start using the Wi-Fi.




北师大香港浸会大学
 BEIJING NORMAL-HONG KONG BAPTIST UNIVERSITY

Notice announcement

Should you have any questions? please contact ITSC

Tel: (86-756)3620315 ext. 8816

Email: itsc_support@bnbu.edu.cn

Connect to Network

Username xiuhuaxie

IP Address 10.253.3.37

Logout

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Notes:

1. Disable Random MAC Address

By following these steps, you can avoid multiple login and ensure seamless access to the campus wireless network.

Enabling a random (or private) MAC address can cause authentication issues or disruptions. Follow these steps to disable the random MAC address on your device:

For Mobile Terminals:

- **Huawei Phones:**

Open **Settings** → **WLAN** → Long-press the connected Wi-Fi name → Select **Modify Network** → Enable **Show Advanced Settings** → Choose **Use Device MAC** → Save.

- **Xiaomi Phones:**

Open **Settings** → **WLAN** → Select the connected Wi-Fi name → Tap **Privacy** → Choose **Use Device MAC**.

- **Samsung Phones:**

Open **Settings** → **WLAN** → Select the connected Wi-Fi name → Tap the **gear icon** on the right → Choose **MAC Address Type** → Select **Phone MAC** → Save.

- **Apple Devices (iOS 14 and above):**

Open **Settings** → **Wireless LAN** → Select the connected Wi-Fi name → Tap the **info (i)** icon → Disable **Private Address**.

- **Android Devices (Android 10 and above):**

After connecting to Wi-Fi, long-press the network name or select **Modify Network** in Wi-Fi settings → Enable **Show Advanced Options** → Choose **Use Device MAC** under **Privacy Settings**.

- **HarmonyOS Devices:**

After connecting to Wi-Fi, long-press the connected Wi-Fi name → Select **Modify Network** → Choose **Use Device MAC** under **Privacy** → Save.

For Notebook & Macbook Terminals:

The Random MAC Address for notebook & Macbook was disabled by default, if you face multiple login issues, please disable the random MAC Address options in the operation system.

III. Troubleshooting

Common Issues

1. The login page does not appear:

- Ensure your device is set to obtain IP and DNS automatically.
- Disable any proxy or VPN software.
- Manually open a browser and visit any website to trigger the login page.

2. Incorrect login credentials:

- Double-check your BNBU email username and password.
- Ensure you are not including '@bnbu.edu.cn' or '@mail.bnbu.edu.cn' in the username field.

3. Unable to connect to SSID:

- Restart your device and try reconnecting.
- Confirm you are within the coverage area.
- Contact the IT Helpdesk for further assistance.

Contact Information

For additional support, contact the IT Helpdesk:

- Tel: 0756-3620315 ext.: 8315
- Email: itsc_support@bnbu.edu.cn

The End.

Prepared by ITSC